



VOLSEC SECURITY SA (PTY) LTD





WHO WE ARE

Established in 1993, **Volsec Security SA (Pty) Ltd** is a South African family owned business and has developed a reputation for retaining contracts through consistent delivery of a superior professional service. The underlying philosophy of being the BEST rather than the biggest, guides all decision-making. Selective growth makes it easier to stay in touch with the needs of our clients, suppliers and employees.

Volsec Security consists of two divisions, each with its own specialisation, namely:

- Guarding Solutions
- Technical Solutions

We are proud to make use of our extensive security, management, military and investigations experience in implementing an integrated security solution to suit all aspects of your security and financial needs. We believe in assessing all possible scenarios and taking proactive measures to prevent any unwanted situations should they arise.

We make it our priority to ensure a smooth operations and that procedures are present, in conjunction with analysing the risk at hand.



WHY VOLSEC SECURITY? WHAT GIVES US OUR EDGE?

Here are some of the reasons why you should be doing business with the **VOLSEC SECURITY**:

- ✓ We have a long-standing senior team that guarantees continuity of management. They are on call 24 hours a day to personally resolve any problems.
- ✓ We maintain rigorous standards of excellence and constantly re-invest to ensure our offering meets and exceeds our clients' changing needs.
- ✓ We are dedicated to customer satisfaction and will go to any lengths to ensure customer delight.
- ✓ We maintain close relations with our clients, and exercise stringent financial and administrative controls, to ensure an efficient cost effective service.
- ✓ We strive to be the BEST rather than the biggest. Growth is carefully managed to ensure existing clients are guaranteed superior levels of service.
- ✓ We are small enough to offer a personal, flexible and highly efficient service, yet enjoy a strong financial foundation and have the people, skills, experience and systems to guarantee a quality service.



GUARDING SOLUTIONS

At **Volsec Security SA (Pty) Ltd** our Security Officers are of the highest caliber, tested and vetted before they are employed. They are continually monitored and evaluated to ensure that they operate to the highest industry standards.

Each security officer is checked to ensure that they do not have a criminal record. They are trained on site specific operational requirements by our training department and are paid the prescribed PSIRA rates. Training is done on an ongoing basis to ensure that our staff fully understand what is required from them on a daily basis.

Security officers are visited regularly on site by our field and operations managers to ensure that they are following the correct site specific procedures. Security officers are also monitored by a Live GPS guard patrol system for additional security to our valued customers.

We have 24-hour communication via a two-way radio linked to the Police & Control Centre for mutual support.

Security Officers are equipped with: full branded uniform; flash light, non-lethal weapons, handcuffs, stationery, two way radio, some Protection Officers are given bicycles/quad bikes/scooters or golf carts for perimeter patrols where this is required as per our site assessments and client requirements.



We specialise in the following markets:

- **Industrial Guarding** (*Mining, Construction*)
- **Retail Guarding** (*Shopping Malls, Retail Outlets*)
- **Commercial Guarding** (*Banking, Office Parks, Warehousing, Distribution Centres*)
- **Residential Guarding** (*Residential Estates, Hotels, Schools, Farms*)
- **Close Protection Unit**
- **Investigations Unit**
- **Strike Protection Unit**
- **Canine Unit (K9)**

To ensure that our guards are experienced and reliable, each application for employment undergoes the following stringent vetting process before becoming part of the Volsec Security Team:

- ✓ Communication Skills Test
- ✓ Written Skills Test
- ✓ SAPS Criminal Clearance Screening
- ✓ Detailed Background Checks
- ✓ In-depth Interview Process





TECHNOLOGY SOLUTIONS

Volsec Security SA (Pty) Ltd provides the latest innovative and competitive products which gives us an edge above our Competitors in this highly competitive market.

Firm partnerships have been established to ensure that Volsec Security can provide its customers with the right product at the right price to ensure that we can be competitive.

Our Technology Solutions Division offers tailor-made solutions to suit your individual specific requirements.



Services provided by the Technology Solutions Division includes:

- 24 Hour Control Centre;
- Off-Site CCTV Monitoring
- Camera Systems;
- Access Control Solutions;
- Automatic Licence Plate Recognition (ALPR).





24 HOUR CONTROL ROOM

Volsec Security SA (Pty) Ltd has a state of the art 24-hour off-site control room that has the technology to link up and allow clients or trained control room personnel to view and monitor their cameras live anywhere in the country from a fixed or remote location. This next generation technology has become a must have and is designed to integrate seamlessly with your existing security system.

The days of leaving guards on their own to protect your premises and assets worth millions is no longer a viable option and offers clients very little choice but to monitor their guards on their own premises live 24/7. Clients who have invested in our CCTV system and off-site monitoring services enjoy the benefits of not only being able to hear and visually see what is going on at their premises, but have experienced improvements and benefits in all areas.



Direct Benefits:

- Crime Deterrent;
- Staff Time & Attendance;
- Production Line productivity;
- Asset Protection & Loss Control;
- Reduction in Liability Insurance & Security Manpower;
- Monitoring of existing security systems & security staff;
- Visual evidence for criminal cases and labour disputes;
- Monitoring of entry and exit times of customers & sub-contractors;
- A guard patrols one area at a time, with interactive monitoring, every camera is a security guard;
- System can be armed & disarmed remotely;
- After-hours access controlled remotely;
- Alarm verification minimises response to false Alarms;
- Incident data logged & stored at the control centre;
- Collusion factor removed;
- Protection of highly sensitive areas, day and night, without physically entering these areas;
- Multiple "eyes and ears" to protect your assets.



CANINE UNIT (K9)

The **Volsec Security SA (Pty) Ltd** CANINE UNIT, uncompromising in its policy of quality-bred dogs and comprehensive training of handlers, provides patrol and detection dogs.

Worldwide statistics confirm the efficacy and cost-efficiency of security dogs in reducing crime. Dogs' heightened senses of smell and hearing and their deterring presence enable them to reduce the greater threat inevitably posed when guards are armed, without reducing the effectiveness of the guarding. Indeed it is a proven fact that criminal elements avoid targets where a dog team is present and active.

Training equips the dogs to secure clients' premises against vandalism and unlawful entry and to work effectively in environments where staff or the public are present, such as shopping malls and residential complexes.

The K9 unit is registered with Safety and Security Sector Education Training Authority (SASSETA). The K9 unit operates within the prescribed of Performing Animals Protection Act no 24 of 1935.



Services provided by the Canine (K9) Unit includes:

- Operational Dogs with or without handlers;
- Professional consultation and set-up of K-9 units;
- Development and deployment of K-9 teams for different security purposes;
- General equipment for the handler and specialist equipment for the K-9;
- Training Of professional show dogs and obedience.





INVESTIGATIONS

The most important element in preventing crimes from being committed is undoubtedly the gathering of information. Coupled with good investigation work, it dramatically increases the possibility of preventing crimes from being committed.

Volsec Security SA (Pty) Ltd certainly has the best trained and experienced investigators in the private security industry to assist you in proactively preventing crime from being committed. Our detectives' success rate is phenomenal and includes tracing and apprehending suspects who are involved in organized crime, including ATM bombings, cash-in-transit heists and robberies, theft of stock and minerals, illegal operations and fraud.

Being the largest contributor to an online criminal database, we have the immediate ability to assess information that our field operators gather, either through overt or covert operations, against the thousands of profiles and modi-operandi we have on hand.



Services provided by the Investigations Unit includes:

- Deploying highly trained and experienced investigators;
- Deploying experienced information gatherers;
- Providing experienced informer handlers and deploying informers accordingly;
- Using an extensive online criminal database to secure proactive results;
- Providing legal investigators for criminal and/or departmental investigations;
- Online risk management;
- Forecasting expected criminal activities;
- Mobile surveillance of criminal activities;
- Surveilling employees who are possibly involved in criminal activity;
- Tracing and arresting persons who are responsible for high risk stock losses;
- Ongoing covert operations, using undercover agents;
- Technical Counter Surveillance Measures (TCSM);
- Electronic monitoring;
- Background verification and screenings/fingerprinting;
- Polygraph examinations;
- Fraud investigations, which include white-collar crimes;
- Tracing missing persons.



STRIKE PROTECTION

The level of violence and intimidation during labour unrest has risen dramatically over the last 10 years. It is now almost guaranteed that during a strike, the striking members will resort to some form of intimidation and some level of violence and vandalism towards the targeted company and its assets. This, unfortunately, often includes its people.

Volsec Security SA (Pty) Ltd provides strike protection security teams. These teams are expertly trained individuals who are skilled at handling crowds and tense situations. They are highly skilled and will always put your life first.

All our teams are also deployed with a technical specialist tasked with videoing every detail of the strike and any criminal acts. This is then presented after the fact as evidence in any company or criminal procedure.

Our reputation for providing protection solutions during labour unrest is unmatched. During times of strikes, no company can afford to “dabble” with untrained, unskilled guards. You require specialists trained to handle these unique situations, under the leadership of an experienced senior team leader.



Services provided by the Strike Protection Security Unit includes:

- All crowd control equipment, including non-lethal and lethal weapons;
- Video cameras – covert and overt;
- Team leaders trained and experienced in crowd behavior analysis;
- SAPS liaison;
- JMPD liaison;
- Armed personnel;
- Home protection operatives;
- Vehicle escorts.





COVERT SECURITY

Covert Security is a powerful weapon if used correctly. Deploying covert security operatives is a skilled task, as they are required to match their appearance, mannerisms and speech patterns to ensure they are effectively hidden. **Volsec Security SA (Pty) Ltd** recent covert activities which our operatives have been involved in are:

- Drug usage detection in nightclubs & pubs.
- Infiltrating a group of employees stealing from a major company.
- Uncovering drug use and underage drinking at music events.
- Testing current security set ups.
- Observation and Reporting of crowd movements during a protest.

Covert security can be paired up with other types of security to give far more information than uniformed security alone can provide. Our covert operatives have specialist training, and experience in dealing with complex situations.



We provide a full range of services which includes:

- Electronic Counter Surveillance ('Sweeping' & 'Debugging');
- Mobile / Static;
- Surveillance;
- Covert Camera Installations;
- Other Covert Equipment Installations;
- Pre and Post Employment Screening;
- Background & Lifestyle Audits;
- Integrity Assessments;
- Qualification Audits;
- Reference Verifications;
- Security, Risk & Fraud Management;
- Forensic Audits;
- Forensic Video Analysis.



CLOSE PROTECTION UNIT (CPU)

The primary objective of the **Volsec Security SA (Pty) Ltd** Close Protection Unit (CPU) is to achieve and maintain service excellence through the deployment of skilled operators.

The CPU is active in the most challenging urban & rural areas of South Africa, enabling its clients to operate safely and efficiently in hostile or remote environments. Its core business is not only advising, but also implementing solutions to complex security problems in high-risk areas and situations.



Services provided by the Close Protection Unit includes:

- Route reconnaissance;
- Venue reconnaissance;
- Venue based security;
- Organizing and implementing secure travel procedures, pedestrian, vehicular and air movements;
- Operational support;
- Executive, employee and workforce protection and security;
- Armed close protection;
- Armoured vehicle transportation;
- Crime info gathering;
- Corporate investigations;
- Asset protection and recovery;
- Threat assessments to government and multi-national corporations.



CONTACT US NOW:

We would be delighted to meet with you and go through how we can help you secure your premises. For a confidential discussion on any aspect of security please contact us.

We offer a **FREE NO OBLIGATION** risk assessment!

Volsec Security SA (Pty) Ltd

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MOTTO, VISION & MISSION STATEMENT

Volsec Motto

Service, Passion and Excellence

Volsec Vision

Our consistent commitment to a best practice work ethic, upholding & safeguarding our client's assets and interests, is proven and absolute.

Volsec Mission Statement

- To grow Volsec Security profitably by offering a financially competitive service to the public and private sector.
- We commit ourselves to fulfil our promise of excellence through consistent high standards whilst still being flexible and adapting to our clients changing need.
- We are aware of our social responsibilities and commit ourselves to contribute to the communities in which we serve.
- We are committed to keep abreast of new technology changes in order to enhance our market offering.